



Welcome to ReadyRefreshSM by Nestlé[®]

Use this simple guide to setup your online account, and take advantage of easy-to-use account management features. It's easy to customize your order and delivery—plus your billing and payment options.

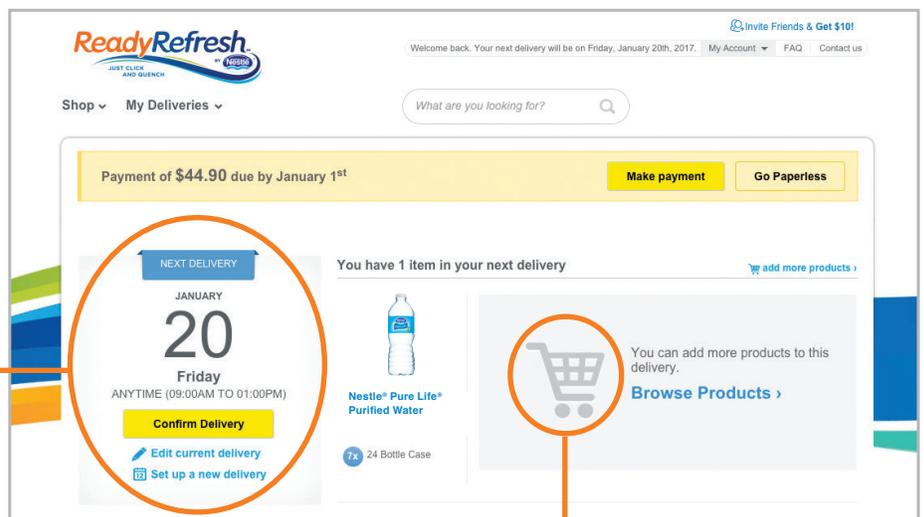
1. Manage Your Account Online

Begin by activating your ReadyRefresh online account

You'll need your Account Number, your delivery phone number and your delivery zip code to get started. Create a username and password for all future transactions. It's that simple.

Check out your dashboard

Your account home page provides an overview of your next delivery including the date, time and products to be delivered. You can see everything at a glance, and you can even edit your current delivery to add products or change delivery date.

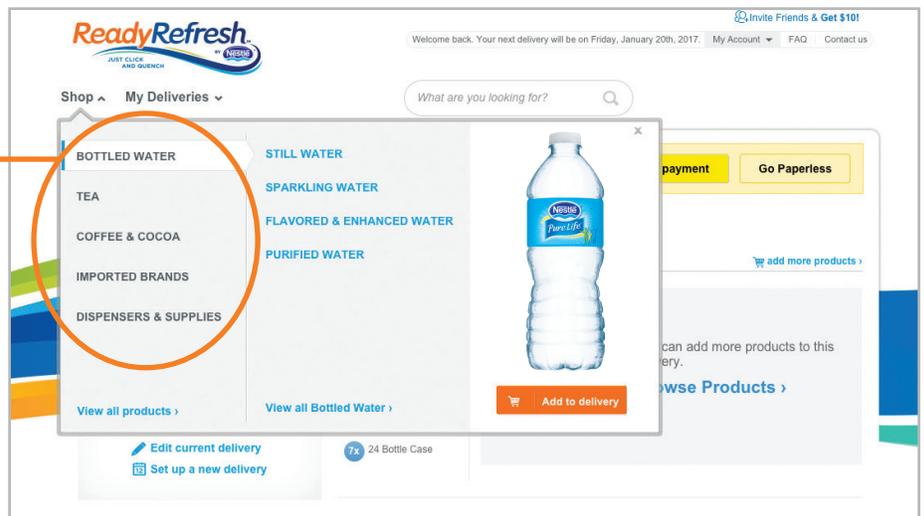
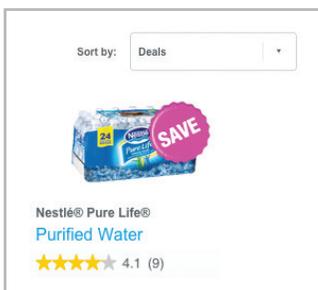


Access pending orders at any time

Click the **Shopping Cart** icon to update your order or see when it will be delivered.

Shop for your favorite items

From the **Shop** menu:
Select from our five beverage categories.



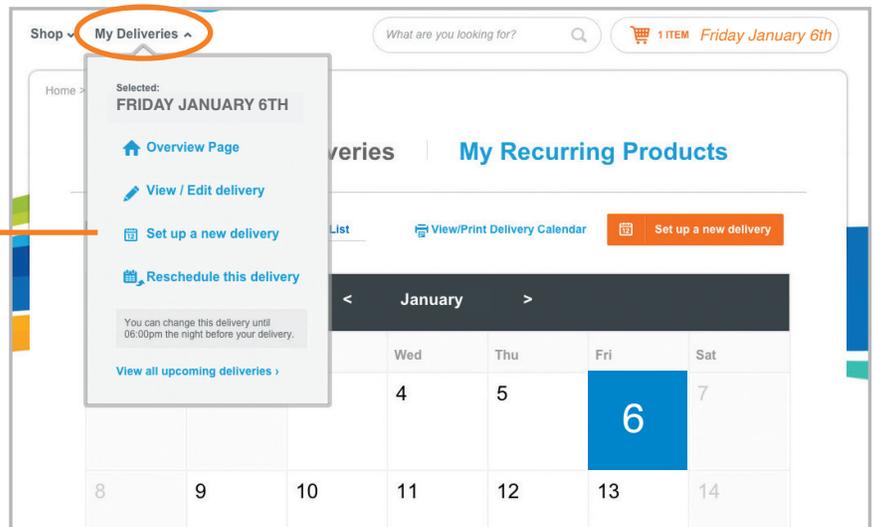
Browse for special offers across all categories on that same page. You can try out new items with a one-time delivery, or create recurring orders.



2. Schedule Delivery

From the **My Deliveries** menu:

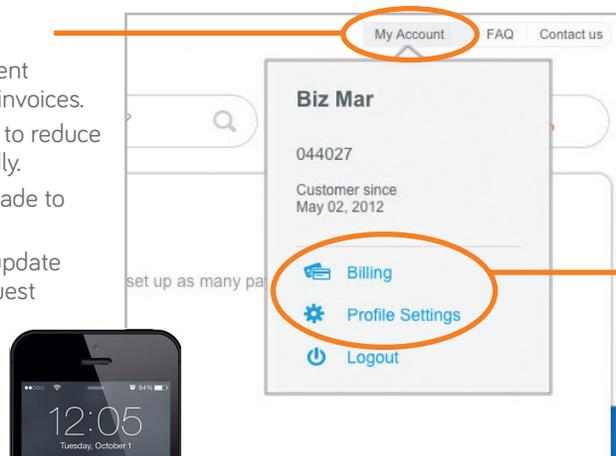
See your next **Scheduled Delivery** and modify your order if desired. You can also view contents of your **Recurring Orders** to make sure you're getting everything you need.



3. Manage billing and profile settings through My Account 24/7

From the **My Account** menu:

- Click on **Billing** for your current balance or to view previous invoices.
- Sign up for paperless billing to reduce paper use and be eco-friendly.
- View history of payments made to ReadyRefresh.
- Click on **Profile Settings** to update your information and to request **Text Message Alerts**.



4. Make a Payment

From the **My Account** menu:

- Click on **Billing** to make a payment or sign up for automatic payments.



5. Just Click & QuenchSM

With just a few clicks, or a few taps on your mobile device, you'll quickly customize your ReadyRefresh order for thirst-quenching beverages delivered right to your door.

Thank you.

You're all set to enjoy the advantages of online account management.

To get started, visit ReadyRefresh.com today.